

Core Nutrition Privacy Policy

This Privacy Policy applies to the services offered by Core Nutrition (“Company”) and the website run by the Company, www.corenutritionadelaide.com.au. This Privacy Policy is bound by the Privacy Policy 1988 (Cth) and the accompanying *Australian Privacy Principles*.

1. Personal Information:

The Company is committed to safeguarding personal privacy. It recognises that individuals have a right to control how their personal information is collected and used. Providing personal information is an act of trust and is taken seriously. Unless given consent to do otherwise, the Company will only collect and use personal information as set out below.

2. Collecting personal information:

The Company will not collect or monitor any personal information about an individual without their consent. The only personal information collected is what has been provided voluntarily.

Specific information that may be collected when you visit our practice includes; personal details such as name, date of birth, contact details and address; medical history; and any other details necessary to the running of the Company practice, which may include your Medicare card number and private health card details.

3. Use of tracking technologies:

The Company uses tracking technologies such as cookies or web beacons to improve the website. Cookies are pieces of information that a website transfers to a computer’s hard disk for record keeping purposes. Most web browsers are set to accept tracking technologies such as cookies or web beacons. These tracking technologies do not themselves personally identify users, although they do identify some statistical data such as web browser, operating system, country, time, etc.

4. Using and disclosing your personal information:

Personal information will be used for the following primary purpose:

- To provide quality service to our clients
- To fulfil obligations under any contract between the individual and the Company, for example, your appointment and the accompanying payment
- To render services related to the Company’s business such as making claims to Medicare or insurance companies (e.g. Allianz for a motor vehicle claim)

For the purpose described above, information may be shared with Company’s group companies either in Australia or overseas. Also, in order to operate the website or deliver a service, personal information may also be shared with a service provider, a non-company group company. In these situations, only the necessary information will be disclosed.

5. Contact by the Company:

The Company may contact individuals using the information, which was provided by them in order to:

- Provide information that may be of interest about special offers, and other matters that may be of interest
- Provide additional information or resources in relation to your appointments
- To send newsletters and reminders

6. Individual's right to access:

Individuals have the right to review the information that may be recorded on the Company's database. Information may be accessed by making a request to the Company through the contact details provided at the end of this document. You may be required to make the request in writing. The Company reserves the right to charge a reasonable fee for locating and providing the requested information.

7. Storing personal information

The Company strives to ensure all personal information is secure at all times. This includes keeping personal information stored safely whether in hard copy or electronically.

Whilst the security of your Personal information is a high priority to us, it is important to remember that no method of electronic storage in particular is completely secure.

8. The Company and links to other websites:

The Company provides links to websites outside of the Company site. These linked sites are not under the control of Company, and the Company is not responsible for the conduct of companies linked to the Company website, or for the performance or otherwise of any content and/or software contained in such external websites.

9. Changes to the Privacy Policy

The Company reserves the right to change this Privacy Policy at any time.

10. Problems or queries:

Queries relating to the Privacy Policy, or any problems or complaints may be directed to the Company Office through the contact details provided at the end of this document.

11. Right to Disability Advocacy Service

For your information, the Australian and State Governments fund independent advocacy services to help people with a disability. Government funded independent advocates can be found at:

<http://disabilityadvocacyfinder.dss.gov.au>

Contact Details: Core Nutrition

188 Torrens Road

58, Wellington Road

Renown Park SA 5008

Mt Barker SA 5251

Tel: (08) 8246 3495

Tel: (08) 8391 2055